

PERSON SPECIFICATION

Job Title: Maintenance Plumber	Post No: 60434	Hoople Band: D
Service: BM & C	Section: BM & C	Location: Herefordshire
All candidates will be considered on their ability to meet the requirements of the person specification	Essential criteria	Method of Assessment*
Experience <i>Relevant to the position</i>	<ul style="list-style-type: none"> Completion of an approved apprenticeship, or a City & Guilds / NVQ Level 3 qualification in Plumbing. Proven experience in plumbing within facilities management or a related field. Ability to prepare accurate estimates for labour and materials. Good working knowledge of trade tools, construction methods, and relevant building regulations and water regulations. Experience with using plumbing tools and equipment, access equipment, and a wide range of construction industry tools and personal protective equipment. 	CV/References
Skills and Abilities <i>Including personal attributes</i>	<ul style="list-style-type: none"> Must be organised, reliable and able to take initiative. Tact, discretion, and the capacity to work effectively and stay calm under pressure Ability to organise and prioritise workload to meet deadlines Ability to work sometimes in isolation but also as part of a team are essential highly articulate and presentable with excellent customer facing skills Ability to work safely to acceptable industry standards Ability to work independently with a high degree of skill and professionalism Must generate trust and confidence in staff at all levels IT literate and good record/data keeping skills Capable of using tools and machines Logical thinking skills Ability to use your initiative. Proactive attitude and a strong desire to take ownership of the site and contract 	By interview & references

Qualifications and Training <i>including professional qualifications</i>	<ul style="list-style-type: none"> • City & Guilds or NVQ Level 3 Plumbing • G3 unvented hot water systems qualification 	Qualifications Qualifications
Other Factors <i>e.g. ability to work shifts, physical requirements (with adaptations where appropriate), ability to drive, agility to travel around county etc.</i>	<ul style="list-style-type: none"> • Be flexible to the company and clients requirements • Full clean driving licence • Willing to travel throughout Herefordshire area • To participate in an out of hours on call service if needed 	Discuss at interview
Manager Signature:		Date: 04 April 25
Manager Name:	John Thyne	Job Title: Service Delivery Manager

*Method of Assessment: AF = Application Form; I = Interview; S = Selection Method; P= Presentation

Date Person Specification last reviewed

07 Feb 25